Moneysafe Plus Business Platform App and Web Terms

English Operational Final Draft

Operator: MS Plus Group M.ike
Address: Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452
Website: Moneysafeplus.com
Version: 1.1.4

Effective and last updated 21 July 2026 · Business users only

MS Plus Group M.ike operates the Website, referral, support and terminal-supply/coordination services. It does not hold customer funds and does not provide regulated acquiring, payment processing or settlement. Paynt independently decides merchant acceptance, regulated onboarding and payment activation.

Paynt UAB, Jogailos g. 9A, LT-01116 Vilnius, Lithuania, company code 303227757, Bank of Lithuania authorisation LB000250, provides POS merchant-terminal acquiring, payment processing and settlement under separate Provider Terms. For relevant Greek POS integration purposes, Paynt has AADE Provider Code 648; this is separate from LB000250 and is not a financial-services licence. Current Paynt support, complaints, privacy, pricing, settlement and technical documents remain to be confirmed from the package issued to the merchant. Where business IBAN or Visa business-card services are separately offered, the existing Wamo provider reference remains subject to its own current provider terms, privacy information and live-service verification. Neither provider is MS Plus Group M.ike.

1. Scope and Platform Services

These terms govern https://moneysafeplus.com and https://www.moneysafeplus.com, registration, the logged-in support portal, information, lead/referral forms and business support requests. No released mobile application or app-store addendum is confirmed. Services are strictly for EU/EEA legal entities and sole traders acting for business purposes through representatives aged 18 or over.

2. Registration, profiles and Authorised Users

Registration begins at https://moneysafeplus.com/register. Initial checks may request owner, director, representative, beneficial-owner, company, authority, activity, expected card-turnover, trading-location and identity information. Operator approval concerns only Website/referral eligibility; Paynt decides regulated acceptance.

- The logged-in profile at https://www.moneysafeplus.com/register/login currently supports support requests.
- Authorised-user changes use support@moneysafeplus.com and target completion within five Business Days after authority verification.
- Profile closure uses support@moneysafeplus.com and normally occurs within five Business Days after verified request.
- Applicants outside the EU/EEA, lacking authority or outside the B2B scope may be declined or closed, subject to mandatory law.

3. Use, security and content

- Use only for lawful business purposes and within verified authority.

- Protect credentials and devices; report urgent Website security to ops@moneysafeplus.com.
- Do not impersonate, mislead, probe, scrape, bypass controls, introduce malware, infringe rights or use another customer's profile.
- Forms and support requests are private; users cannot publish content visible to other users.
- The Moneysafeplus names, logo and Platform materials are owned by the Operator and require prior written permission for use, except where law permits.

4. Availability and support

The free Website, referral and support services are supplied on a reasonable-efforts basis with no guaranteed uptime, service credit or resolution time. Reasonable security, abuse and capacity limits may apply. Support is via support@moneysafeplus.com, Business Days 09:00–17:00 Greece time. The logged-in portal is the fallback if email is unavailable.

5. Paynt boundary

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The Operator may receive a Paynt referral commission. There are no provider rankings, sponsored placements or comparisons. Paynt fees are separate. Moneysafeplus may direct or refer support and complaints only; it does not decide a regulated outcome.

5A. POS terminals, deployment and lifecycle

Topic	Confirmed position
Models and prices	PAX A920 €185 and PAX A920 Pro €275; or €15 per month for 24 months. Prices include Greek VAT at the invoicing rate, delivery, setup and included connectivity/SIM.
Contract formation	Merchant request is an offer; the Operator is bound only on written email acceptance. Outright purchase is payable before dispatch; the first 24-month payment is invoiced on acceptance and payable before dispatch or delivery, with later payments monthly in advance.
Dispatch and activation	Dispatch only after Paynt merchant acceptance. Operator decides technical readiness; Paynt makes the regulated activation decision. Delivery timing is indicative only.

Ownership and risk	Purchase title passes after full payment. Under the 24-month arrangement, ownership passes after all payments and other terminal amounts are fully paid. Delivery-recorded risk applies, subject to defects or attributable transit damage.
Warranty and support	12-month warranty from carrier-recorded delivery. Initial fault response within one Business Day; no guaranteed resolution time. Verified warranty collection, repair/replacement and return delivery are covered; exclusions and approved out-of-warranty estimates apply.
Security and location	Relocation requires Operator approval and any Paynt update. Merchant provides power and backup connectivity, inspects for tampering and makes no unauthorised changes. Firmware, payment applications, keys, updates and diagnostics are controlled only by the Operator or Paynt-authorised parties.
End of life	Contact support and complete authorised deactivation, removal of payment applications/security material and factory reset before authorised e-waste recycling.
Settlement evidence	No settlement schedule is stated. Paynt supplies it in Provider Terms sent for digital signing; timing and controls remain governed solely by those terms.

Receipts are printed and electronic where supported. Reconciliation may be requested from support. The merchant and its fiscal/ERP technician are responsible for Greek fiscal integration, with Operator coordination where available. Before-dispatch cancellation and post-dispatch return rights follow the accepted terminal arrangement and mandatory law; no additional unconfirmed method or timing is inserted.

6. Suspension and termination

The Operator may immediately suspend Platform functions for security, illegality, fraud, unauthorised access or serious abuse. A remediable material breach has a 30-calendar-day cure period. The Business Customer may close at any time; the Operator may terminate without cause on 30 calendar days' notice. Platform action does not itself suspend or terminate Paynt's regulated service.

7. Fees and non-payment

Website, referral, introduction and support services are currently free. Terminal charges are stated in the accepted arrangement. After a reminder and five Business Days of non-payment, the Operator may suspend only its own non-regulated support or coordination. Statutory B2B late-payment interest and permitted recovery costs are subject to Greek-law review.

8. Privacy, cookies and communications

Privacy is governed by https://moneysafeplus.com/privacy. Privacy requests use support@moneysafeplus.com; no formal DPO is appointed. Only strictly necessary cookies are used, managed through browser settings. Support calls, chats and screen sessions are not recorded. Routine notices use email and the portal; formal notices use ops@moneysafeplus.com.

9. Liability and provider separation

Subject to mandatory law, the Operator's aggregate liability is capped at €500. Fraud, wilful misconduct, gross negligence, intellectual-property infringement and unpaid amounts are outside the cap. The Operator is not liable for Paynt's independent regulated acts, but remains responsible for its own breach or misleading statement. The confirmed user indemnity remains subject to Greek/EU counsel review.

10. Changes, law and disputes

Material changes normally receive 30 calendar days' notice. Current terms are at https://moneysafeplus.com/terms; earlier versions are available from ops@moneysafeplus.com. Greek law applies. The proposed forum is one arbitrator under the Athens Mediation & Arbitration Organisation rules, seat Athens, proceedings in English; institution, rules and enforceability require counsel confirmation. The English version controls, subject to mandatory law.