



Moneysafe Plus Business Privacy Notice

Business Platform Edition · English Operational Final Draft

Operator: MS Plus Group M.ike

Address: Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452

Website: Moneysafeplus.com

Version: 1.1.4

Effective and last updated 21 July 2026 · Business users only

MS Plus Group M.ike operates the Website, referral, support and terminal-supply/coordination services. It does not hold customer funds and does not provide regulated acquiring, payment processing or settlement. Paynt independently decides merchant acceptance, regulated onboarding and payment activation.

Item	Position
Controller	MS Plus Group M.ike, Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452
Privacy contact	support@moneysafeplus.com
Security contact	ops@moneysafeplus.com
DPO	No formal DPO appointed
Cookies	Strictly necessary only; browser settings
Recordings	Support calls, chats and screen-support sessions are not recorded
GEMI / VAT-AFM	Not available / Not available

1. Scope and controller roles

This Notice covers the Website, registration and support portal, referral forms, initial business checks, profile administration, terminal orders, delivery and first-line support. It is strictly B2B. The Operator controls only the processing it determines. **Paynt UAB**, Jogailos g. 9A, LT-01116 Vilnius, Lithuania, company code 303227757, Bank of Lithuania authorisation LB000250, provides POS merchant-terminal acquiring, payment processing and settlement under separate Provider Terms. For relevant Greek POS integration purposes, Paynt has AADE Provider Code 648; this is separate from LB000250 and is not a financial-services licence. Current Paynt support, complaints, privacy, pricing, settlement and technical documents remain to be confirmed from the package issued to the merchant. Where business IBAN or Visa business-card services are separately offered, the existing Wamo provider reference remains subject to its own current provider terms, privacy information and live-service verification. Neither provider is MS Plus Group M.ike.

2. Personal data categories

Category	Data
Business identity and authority	Owner, director, representative and beneficial-owner details; company and registration details; identity and authority documents.
Business and referral	Business activity, expected card turnover, trading locations, request and referral metadata.

Profile and support	Business email, Authorised Users, login records, support tickets, complaints and attachments.
Terminal supply	Model, price/arrangement, invoice, address, recipient, device identifier, delivery, warranty and fault records.
Technical and security	Device, IP, login, diagnostic and incident data actually generated by deployed systems.
Payment credentials	Full card numbers, PINs, CVVs and magnetic-stripe data are not collected by Operator systems; only Paynt-hosted pages or Terminals collect them.

3. Purposes and legal bases

Processing supports requested registration, initial eligibility checks, referral, support, terminal contracting, delivery, warranty, security, accounting and legal claims. The usual bases are contract or requested pre-contract steps, legal obligation and documented legitimate interests. Any consent-based activity must permit easy withdrawal. The final purpose-to-basis record must match deployed systems.

4. Providers and disclosures

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The Operator may receive a Paynt referral commission. This does not alter controller roles or permit unrelated disclosure. Exact referral fields, provider return flows, Paynt DPA/privacy package and any Wamo live-service data flow remain to be verified.

5. Terminal and regulated-service data

The Operator may process order, delivery, device, connectivity, fault and support records for its own supply and coordination obligations. Paynt controls regulated onboarding, transaction, settlement, reserve, refund and chargeback processing. No settlement timetable is stated because supporting evidence has not been supplied for this Notice. Terminal telemetry, remote-access logs, recipients, retention and role allocation require the deployed data map and final provider documents.

6. Cookies and recordings

Only strictly necessary cookies are used. There are no non-essential analytics, advertising, tracking or third-party cookies. Browser settings are the available preference control; no separate Website preference tool exists. Support calls, chats and screen-support sessions are not recorded. A production inventory must still identify each necessary cookie key, provider, purpose and duration.

7. Recipients, retention and transfers

Recipients may include documented hosting, email, support, security, delivery and professional-service vendors, providers receiving an authorised referral, and authorities where legally required. No complete processor register, numerical retention schedule or international-transfer map has been supplied. These must be approved against actual systems; no provider AML retention period is adopted by the Operator.

8. Security and incidents

The Operator applies proportionate measures and limits public claims to evidenced controls. Urgent Website-security or terminal-compromise reports use ops@moneysafeplus.com, Business Days 09:00–17:00 Greece time, with the logged-in portal as fallback. Provider referral does not make the Operator the regulated investigator.

9. Rights

Right	General effect
Access	Information and a copy of eligible data.
Rectification	Correct inaccurate or incomplete data.
Erasure and restriction	Delete or limit eligible processing, subject to legal exceptions.
Portability	Receive eligible contract- or consent-based data.

Object / withdraw consent	Object to eligible processing or withdraw consent.
Complaint	Contact the Hellenic Data Protection Authority or another competent EU/EEA authority.

Requests use support@moneysafeplus.com. Identity and authority may be verified. Provider-product requests follow the provider privacy notice.

10. Business responsibilities and children

The Platform is for EU/EEA businesses and Authorised Users aged 18 or over, not children or personal users. A Business Customer supplying data about owners, directors, staff or representatives must have a proper basis, provide notices and disclose only necessary information.

11. Changes and contacts

This Notice is version 1.1.4, effective and last updated 21 July 2026. Material changes may be notified by email and the logged-in portal. Earlier versions are available from ops@moneysafeplus.com.

Contact	Details
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Security	ops@moneysafeplus.com
DPO	No formal DPO appointed
Telephone	Not provided; email support only