PRIVACY POLICY

Moneysafeplus.com • Business Users and Representatives

Controller: MS Plus Group M.ike

Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452

Effective date: 21 July 2026 | Last updated: 21 July 2026 | Version: 1.1.4

Item	Operational position
Controller	MS Plus Group M.ike
Address	Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452
GEMI / VAT-AFM	Not available / Not available
Website	https://moneysafeplus.com and https://www.moneysafeplus.com
Privacy contact	support@moneysafeplus.com
Security contact	ops@moneysafeplus.com
DPO	No formal DPO has been appointed
Cookies	Strictly necessary cookies only; browser settings are the available preference control
Recordings	Support calls, chats and screen-support sessions are not recorded
Scope	Business customers, EU/EEA sole traders and authorised representatives aged 18 or over

REGULATORY AND CONTROLLER BOUNDARY

The Company controls its Website, registration, referral, profile, support and terminal-coordination processing. Paynt controls its independent regulated onboarding, acquiring, processing and settlement processing under its own privacy information. Wamo-related processing, where a separate business IBAN or Visa business-card service is offered, remains governed by the applicable Wamo privacy information and provider contract; this policy does not convert either provider into the Company's processor or agent.

This Policy applies to the Website, registration at https://moneysafeplus.com/register, the logged-in support portal, lead and referral forms, initial business checks, support requests, profile administration, terminal orders, delivery coordination and first-line terminal support. It is strictly business-facing and does not govern personal, family or household accounts.

The Company is controller where it decides why and how these activities are performed. Paynt and any other regulated provider independently determine their processing for their products. Exact controller/processor roles for any technical integration must follow the executed contracts and data-flow record.

Category	Confirmed or reasonably necessary fields
Business identity and authority	Owner, director, representative and beneficial-owner details; company identification and registration details; identity and authority documents.

Business activity	Business activity, expected card turnover, trading locations and requested product.
Profile and access	Business email, Authorised User details, login and authority-change records.
Support and communications	Forms, support tickets, emails, attachments and complaint correspondence. Calls, chats and screen-support sessions are not recorded.
Terminal and logistics	Model, order, invoice, delivery address, authorised recipient, device identifier, warranty/fault history and support coordination records.
Technical and security	IP address, browser/device data, login timestamps, diagnostics and security reports as generated by the deployed systems.
Payment credentials	Company systems do not collect full card numbers, PINs, CVVs, magnetic-stripe data or other sensitive payment credentials; these are collected only by Paynt-hosted pages or Terminals.
Cookies	Strictly necessary cookie and session data only; no non-essential analytics, advertising, tracking or third-party cookies.

The exact production field inventory, log fields and terminal telemetry visible to Company systems must be confirmed against the deployed systems. Special-category or criminal-offence data should not be submitted unless an authorised process expressly requests it.

- Directly from the Business User, its owners, representatives or Authorised Users through registration, forms, support and contracting.
- Automatically from the Website, login, security and strictly necessary cookie technology.
- From carriers, technicians or terminal-management parties for delivery, activation, warranty and support coordination.
- From Paynt or another provider only where an authorised referral or operational return flow is documented.

Purpose	Typical basis and caveat
Register and administer a Business Profile	Contract or requested pre-contract steps; authority verification and security may also rely on legitimate interests.
Initial checks and referral	Requested pre-contract steps or contract; the disclosure moment and provider role must match the final flow.
Support, profile changes and complaints	Contract and legitimate interests in operating, authenticating and documenting support.
Terminal sale or 24-month arrangement	Contract, invoicing, delivery, warranty, maintenance and claims administration.
Security and abuse prevention	Legitimate interests and any specific legal obligation that applies.
Tax, accounting and legal records	Applicable legal obligations and legitimate interests in establishing or defending claims.

Marketing	No marketing practice is confirmed by the supplied facts; any future channel requires an approved basis and opt-out process.

Where legitimate interests are used, the Company must document necessity and balancing. Consent, where required, may be withdrawn without affecting earlier lawful processing.

Recipient	Role and limits
Paynt UAB	Independent provider for POS acquiring, processing and settlement. Bank of Lithuania authorisation LB000250; AADE Provider Code 648 for the relevant Greek POS integration framework. Exact referral fields, current privacy notice, DPA and technical data flows remain to be confirmed in final Paynt documents.
Wamo provider	Where a business IBAN or Visa business-card service is offered, the identified provider remains separate and processes under its own privacy notice and provider terms. Current provider identity, role and live service scope must be verified before relying on the reference.
Service providers	Hosting, email, support, security, delivery, professional advisers and other vendors only to the extent actually used and documented.
Authorities and courts	Where disclosure is legally required or permitted.

The Company may receive a referral commission from Paynt. That commercial fact does not change the data-protection role analysis or authorise disclosure beyond the requested referral and documented purpose.

Paynt independently decides merchant acceptance, regulated due diligence and card-payment activation. The Company may process terminal order, delivery, device, connectivity, fault and support records for its own supply and coordination obligations. Paynt-controlled transaction, settlement, reserve, refund and chargeback processing remains under Paynt's privacy information.

No Paynt settlement timetable is stated here because supporting evidence has not been supplied for this document. Any settlement processing information must come from the Paynt terms supplied to the merchant for digital signing. Exact terminal telemetry, remote-access logs, recipients, retention and controller/processor allocation remain pending the deployed data map and final Paynt documentation.

The Website uses only strictly necessary cookies needed for security, authentication and core operation. It does not use non-essential analytics, advertising, tracking or third-party cookies. Users may control cookies through browser settings; no separate Website preference tool is currently available. A production cookie inventory should identify each strictly necessary key, provider, purpose and duration before publication.

Personal data is kept only for the documented business, contractual, tax, security or claims purpose and is then deleted or irreversibly anonymised, subject to backups and legal holds. No numerical retention period has been supplied. The

Company must approve a schedule covering prospects, profiles, authority records, support, terminal orders, invoices, warranty records, security logs and rights requests before publication. No provider AML retention period is adopted by the Company.

No complete international-transfer map has been supplied. Before publication, the Company must identify every country of storage or remote access, recipient, transfer mechanism and supplementary measure. Provider transfers are described in the applicable provider privacy notice unless the Company participates in the transfer.

The Company applies measures proportionate to risk and limits public claims to evidenced controls. Urgent Website-security or suspected terminal-compromise reports should be sent to ops@moneysafeplus.com during Business Days, 09:00–17:00 Greece time, for Company action or provider referral as appropriate. The logged-in portal is the fallback if email is unavailable.

Loss, theft, tampering or suspected Terminal compromise may be relayed to Paynt, but relay does not make the Company the regulated investigator. A verified direct Paynt route must be taken from the final Provider Terms.

Right	General effect
Access	Obtain information and a copy of eligible personal data.
Rectification	Correct inaccurate or incomplete personal data.
Erasure	Request deletion where a GDPR ground applies.
Restriction	Limit processing in specified circumstances.
Portability	Receive eligible contract- or consent-based data in a structured format.
Object	Object to eligible legitimate-interest processing and direct marketing.
Withdraw consent	Withdraw consent where it is the basis.
Complaint	Complain to the Hellenic Data Protection Authority or another competent EU/EEA authority.

Requests should be sent to support@moneysafeplus.com. The Company may verify identity and authority. No formal DPO has been appointed. Provider-product requests must be made under the provider’s privacy notice.

The Website is for EU/EEA businesses and Authorised Users aged at least 18. It is not directed to children or personal users. A Business User supplying information about owners, directors, staff or representatives must have an appropriate basis, provide required notices and disclose only necessary information.

This Policy is version 1.1.4, effective and last updated 21 July 2026. Material changes will be communicated by email and, where available, through the logged-in support portal. Earlier versions are available on written request to ops@moneysafeplus.com.

Purpose	Contact
Controller	MS Plus Group M.ike, Tatoiou Ave., Metamorfosi, Athens, Greece, T.K. 14452
Privacy requests	support@moneysafeplus.com
Security incidents	ops@moneysafeplus.com
DPO	No formal DPO appointed
Telephone	Not provided; email support only
GEMI / VAT-AFM	Not available / Not available